
EZKarta Mobile Application User Guide

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1 Introduction

EZKarta is a voluntary mobile application provided by the Ministry of Health of the Czech Republic. Following secure identity verification, it allows users to view their own health information and, in accordance with recorded authorisations, information concerning a minor child, a person represented by operation of law or a person who has granted the user the relevant authorisation.

This guide is intended for general users. It describes how to use the application, the available services, the sources of displayed information, the procedure to follow in the event of a discrepancy and the basic rules for protecting personal data.

The availability of individual functions may vary depending on the application version and the gradual rollout of services. EZKarta does not create most health information itself; it displays information held in source information systems and entered by authorised entities.

2 Downloading the EZKarta application

To download EZKarta, scan the relevant QR code in the following table. You will be redirected to the official App Store or Google Play store. Before installation, check the application name and publisher, and do not install files from unknown websites or links in unsolicited messages.

Download EZKarta for Apple iOS	Download EZKarta for Android
	

3 List of abbreviations and terms

Abbreviation	Description
ISIN	Infectious Disease Information System - a source of information for EZKarta
Czech Ministry of Health	Ministry of Health of the Czech Republic
NRRHS	National Register of Reimbursed Health Services - a source of selected historical information for EZKarta
RID	Healthcare sector patient identifier - a unique identifier used in the healthcare sector
Tap	Touching the selected icon, button or other control with a finger.
KRP	Core Patient Register
SHR	Shared Health Record
NPEZ	National Electronic Health Portal
Citizen Identity	A means of securely verifying a user's identity electronically

4 Application description

4.1 General rules

The following rules apply when using EZKarta.

4.1.1 Transferring and displaying requested data

A notification is displayed while data is loading. An internet connection is required for activation, authorisation verification and loading current data. Some files downloaded previously may also be available offline, but most services use current information from source systems.


Data se načítají...

4.1.2 Returning to the previous screen

Use the arrow in the upper-left corner to return to the previous screen.

 **Očkovací průkaz**

4.1.3 No record found

If no information is available for the selected section, EZKarta displays an appropriate notification. The fact that a record is not displayed does not in itself mean that the health service was not provided; the information may fall outside the supported scope or may not yet have been transferred or processed.

V tuto chvíli nevidujeme žádná data

Nejsou aktuálně k dispozici žádné preventivní prohlídky.

4.1.4 Missing or incorrect information

First check with the healthcare provider or other originator of the record whether the information was entered correctly and transferred to the source system. Health information must be corrected by the entity authorised to amend the source record; EZKarta does not overwrite it. If the source information is correct but the application does not display it or displays it differently, contact EZKarta support.

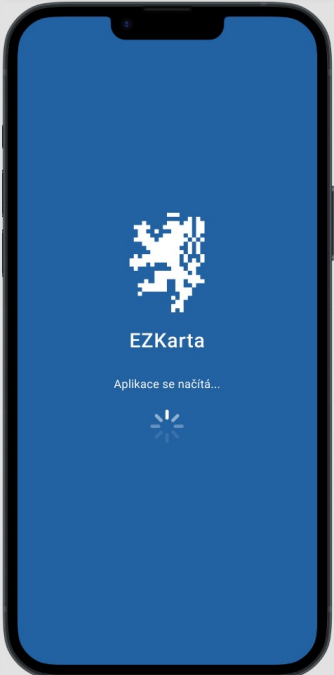
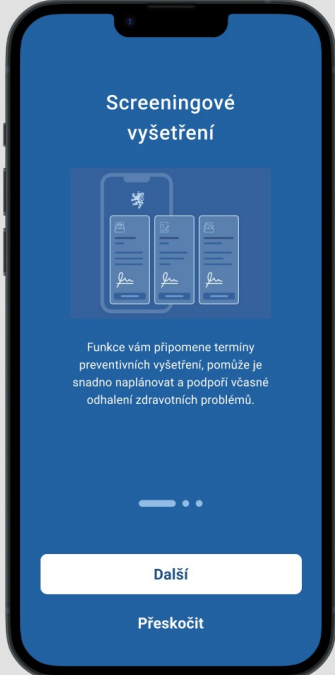
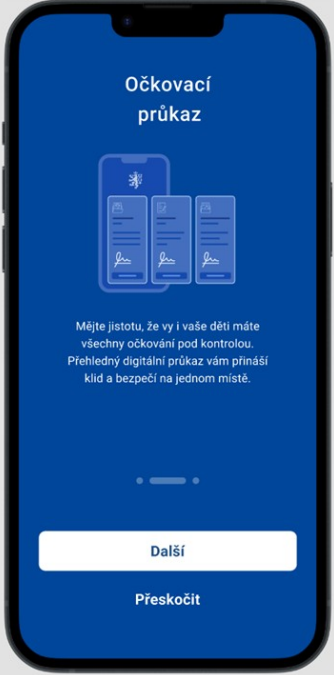
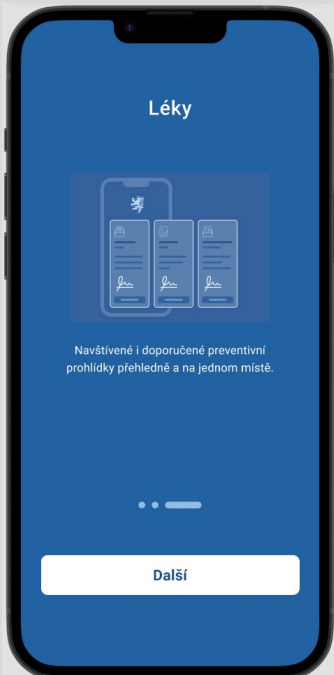
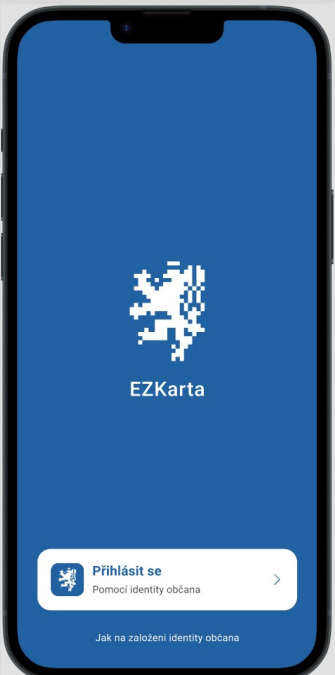
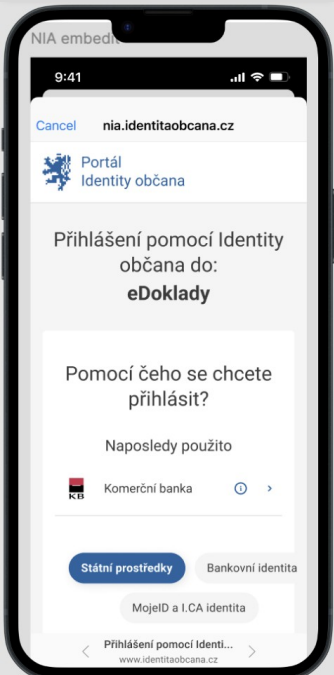
4.1.5 Internet connection

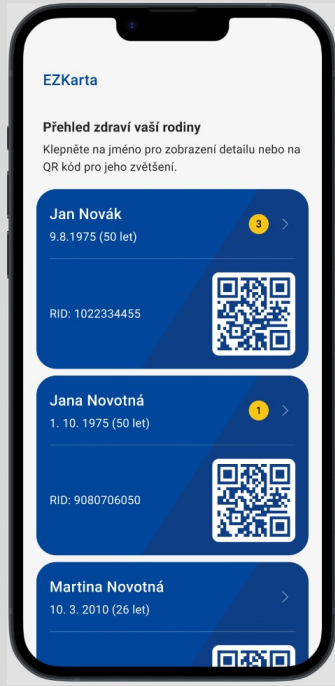
If the application reports that there is no connection, check Wi-Fi or mobile data, disable any VPN or data restrictions, verify that automatic date and time are enabled, close and reopen the application, and install any available update. Use deactivation or reinstallation only as a last resort, as this removes the application's local data.

4.1.6 Security and biometrics

Initial activation requires verification through Citizen Identity. Subsequent access to the application is protected by a PIN or optional biometric authentication on the device. The biometric template is managed by the phone's operating system; EZKarta receives only information indicating whether authentication was successful or unsuccessful.

4.2 Installing and activating EZKarta

 The screen shows the EZKarta logo (a white lion on a blue background) and the text 'EZKarta' and 'Aplikace se načítá...' (Application is loading...) with a loading spinner.	 The screen is titled 'Screeningové vyšetření' (Screening examination). It shows an illustration of three mobile phones displaying screening results. Below the illustration, it says: 'Funkce vám připomene termíny preventivních vyšetření, pomůže je snadno naplánovat a podpoří včasné odhalení zdravotních problémů.' (The function will remind you of screening appointments, help you schedule them easily, and support early detection of health problems.) At the bottom, there are two buttons: 'Další' (Next) and 'Přeskočit' (Skip).	 The screen is titled 'Očkovací průkaz' (Vaccination certificate). It shows an illustration of three mobile phones displaying vaccination records. Below the illustration, it says: 'Mějte jistotu, že vy i vaše děti máte všechny očkování pod kontrolou. Přehledný digitální průkaz vám přináší klid a bezpečí na jednom místě.' (Be sure that you and your children have all vaccinations under control. A clear digital certificate brings you peace and safety in one place.) At the bottom, there are two buttons: 'Další' (Next) and 'Přeskočit' (Skip).
Installation starts after the application has been downloaded. The installation wizard is displayed.	The application displays descriptions of selected services that you can use after installation.	The application displays descriptions of selected services that you can use after installation.
 The screen is titled 'Léky' (Medicines). It shows an illustration of three mobile phones displaying medication lists. Below the illustration, it says: 'Navštívené i doporučené preventivní prohlídky přehledně a na jednom místě.' (Visited and recommended preventive examinations clearly and in one place.) At the bottom, there is a button: 'Další' (Next).	 The screen shows the EZKarta logo and the text 'EZKarta'. Below the logo, there is a button: 'Přihlásit se' (Sign in) with the subtitle 'Pomocí identity občana' (Using citizen identity). Below this button, it says: 'Jak na založení identity občana' (How to create citizen identity).	 The screen shows the 'Portál Identity občana' (Citizen Identity Portal) with the title 'Přihlášení pomocí Identity občana do: eDoklady' (Sign in using Citizen Identity to: eDocuments). Below the title, it asks: 'Pomocí čeho se chcete přihlásit?' (With what do you want to sign in?). It lists 'Naposledy použito' (Last used) with 'Komerční banka' (Komerční banka) and 'KB'. Below this, there are three buttons: 'Státní prostředky' (State services), 'Bankovní identita' (Bank identity), and 'MojID a I.CA identita' (MojID and I.CA identity). At the bottom, it says: 'Přihlášení pomocí Identity...' and 'www.identitaobcana.cz'.
The application displays descriptions of selected services that you can use after installation.	After completing the wizard, sign in through Citizen Identity. Tap 'Sign in' to open identity verification.	In Citizen Identity, select an available authentication method, such as bank identity, and complete the verification. You will then return to EZKarta.

		
After returning to EZKarta, you may enable biometric unlocking. This function is optional; without it, the application can be used with the configured PIN. A fingerprint or facial image is processed by the device's operating system, not by EZKarta.	After you select 'Do not allow' or 'Allow', the application completes activation, loads the available data and displays the home page.	EZKarta displays the home page and the persons whose data the signed-in user is authorised to access.

If you forget your PIN and the application cannot be unlocked using biometrics, you must reactivate it using the option available in the application or uninstall and reinstall it. This removes local EZKarta data from the phone, but not information held in healthcare systems.

4.3 General guide to using EZKarta

After successful installation and identity verification through Citizen Identity, the application's home page is displayed. It is divided into several sections.

The upper section contains a list of persons available in EZKarta. To switch persons, tap the relevant card. If only your own profile is available in EZKarta, only your card is displayed. Until you select another person, the displayed data always relates to the currently selected person.

Depending on the application version, the middle section may display preventive care and screening panels, favourite-item settings and selected favourite services. The lower section contains the following quick-access options:

- Overview
- Services
- Settings

If the middle section contains more records than fit on the visible part of the screen, swipe up or down to move through the screen.

4.3.1 Overview

Overview is the home page displayed after you select a person when multiple persons are available, or immediately after installation if you are the only person in the application.

It also allows you to return to the home page containing your favourite items.

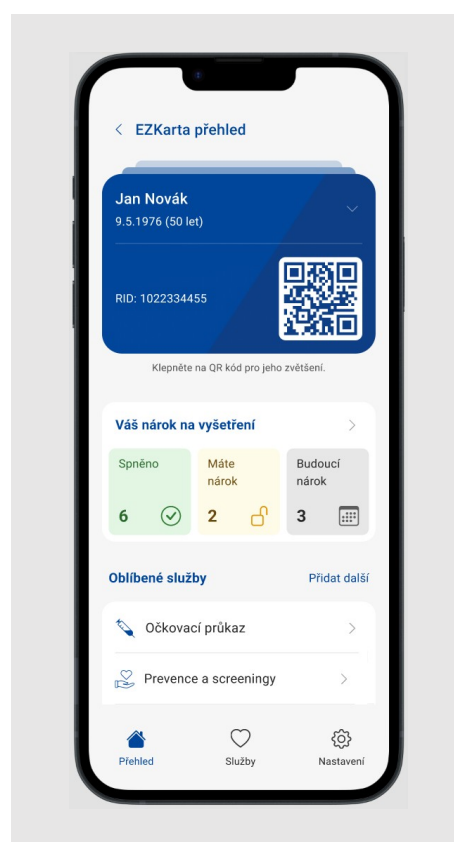
If you are authorised to access information for several persons, a list of cards is displayed in the upper section. Tap a card to expand the list, then select a card to switch to that person. Data will relate to that person until you make another selection. If you are not authorised to access anyone's information other than your own, only one card is displayed.

Tap the QR code to enlarge it; tap it again to reduce it. The QR code contains your healthcare sector patient identifier (RID).

Below the selected person's card, panels show the status of your entitlements to preventive examinations and screening tests. Tapping a panel redirects you to the preventive care and screening section, in the same way as selecting 'Preventive Care and Screening'.

The middle section displays your favourite services and allows you to edit their list using the **Favourite Services**.

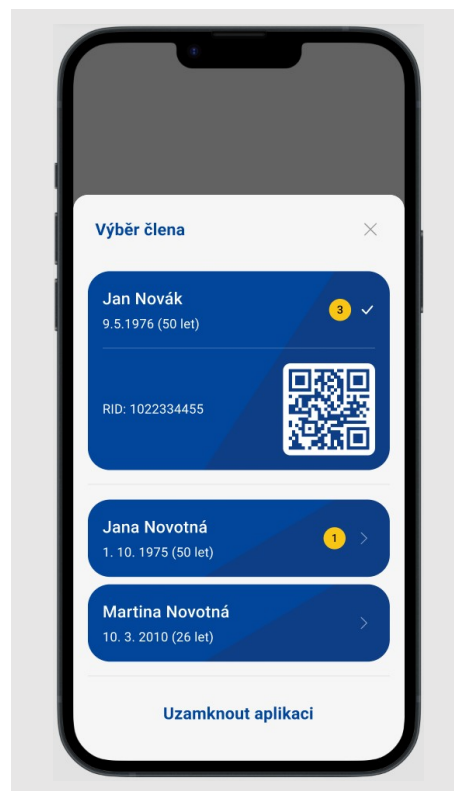
When you select a menu item, such as 'Vaccination Record', the relevant information for the selected person is displayed and the lower navigation switches to 'Services'.



Changing the selected person

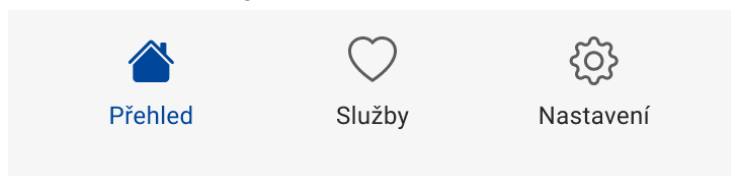
If you are authorised to access the health information of several persons, tap the person's card to display the list. Tap another card to reload the information for the newly selected person.

This person remains selected until you make another selection.



4.3.1.1 Favourite Services

Favourite items can be configured under 'Overview' in the lower part of the application. If you are not on this screen, tap the relevant icon in the lower navigation.



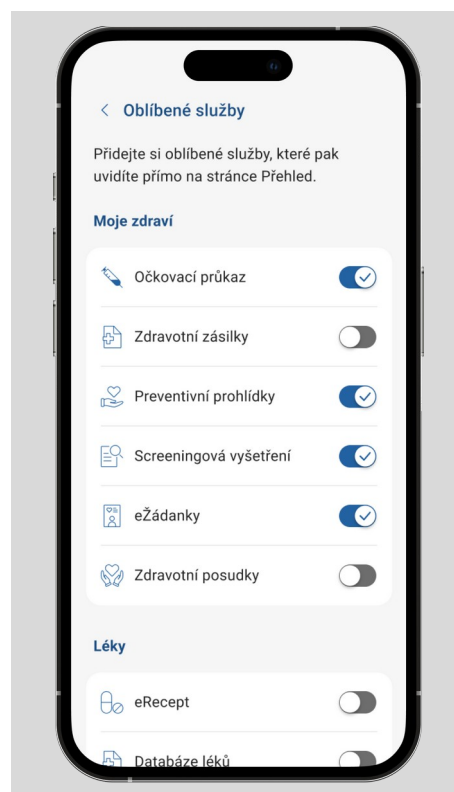
On the screen, select 'Favourite Services' Add more'.

Oblíbené služby

[Přidat další](#)

EZKarta takes you to the screen where you can configure the required list of favourite items. When finished, return to the home screen using the navigation arrow in the upper-left corner or by tapping 'Overview'.

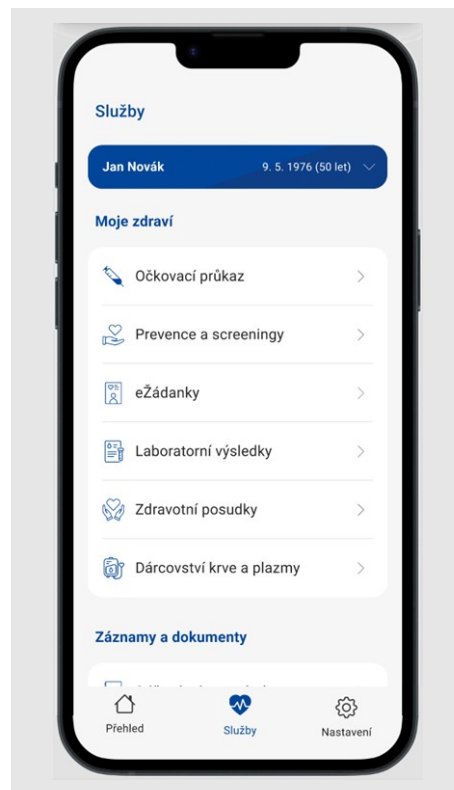
Your currently configured favourite items are displayed and can be changed at any time using the same procedure.



4.3.2 Services

'Services' displays all services available in EZKarta. The page is divided into several clearly arranged sections or panels that group services with similar content.

Use the lower navigation to return to Overview and your favourite items.



4.3.3 Settings

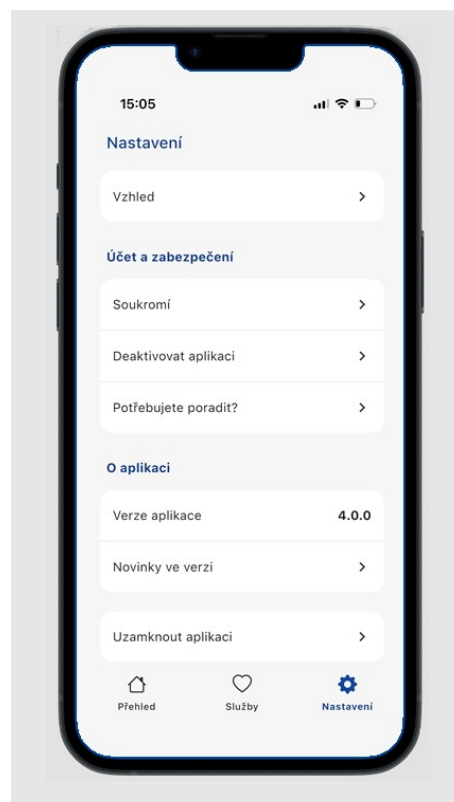
'Settings' displays system settings and information. The page is divided into panels; the application's appearance can be changed under 'Appearance'.

Selecting 'Deactivate application' removes EZKarta data from the device and starts a new initialisation process. It does not delete information from medical records, ePrescription, national registers or other central systems.

Answers to frequently asked questions are available under 'Account and Security > Need help?'.

Biometric unlocking of EZKarta can be enabled or disabled in the mobile device settings. Closing the application normally only locks it; uninstalling it removes the application and its local data.

For technical assistance, call 1221 or email linka1221@mzcr.cz.



4.4 List of EZKarta services

EZKarta has a consistent appearance and method of operation. This chapter guides you through the individual menus and describes the basic controls and information in each section.

4.4.1 My Health

4.4.1.1 Vaccination Record

The Vaccination Record displays a list of vaccinations for the selected person. The information comes from two sources:

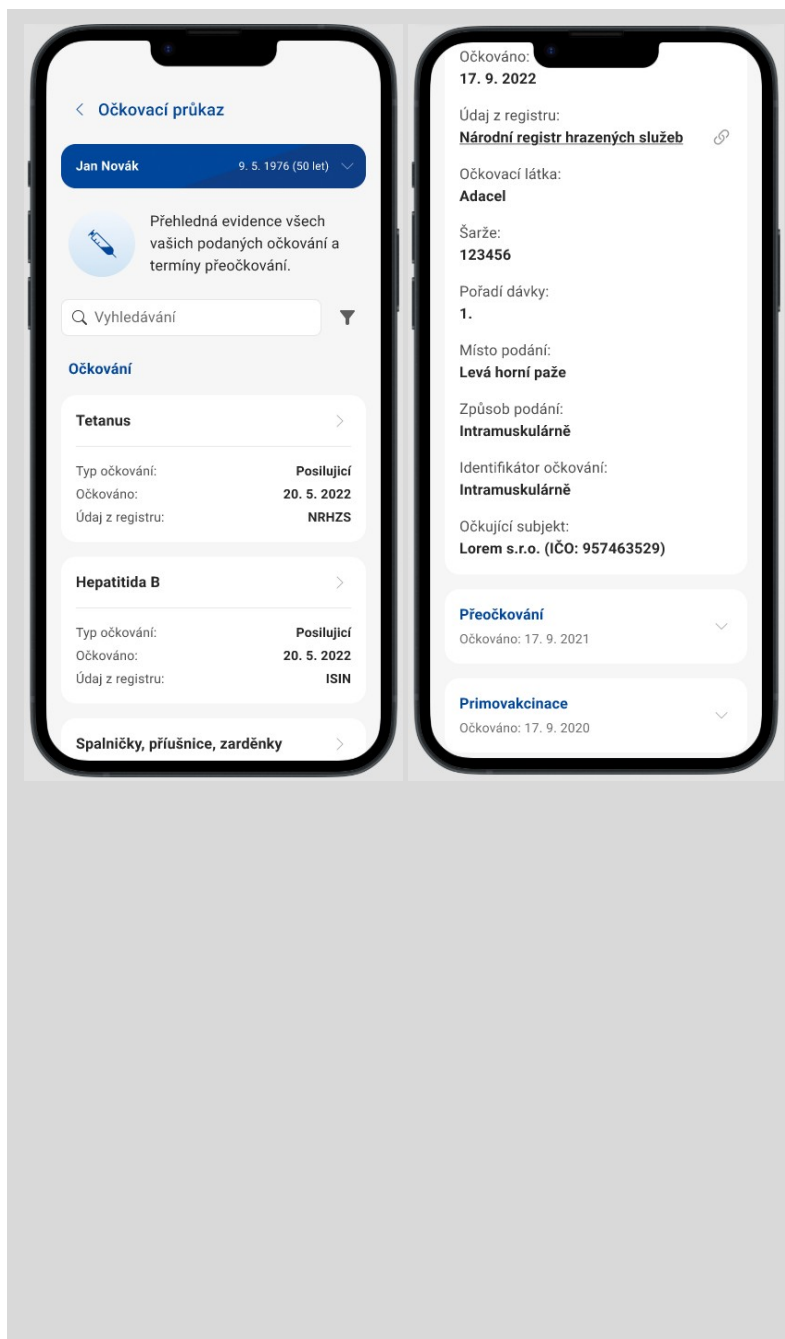
- The NRRHS contains information about vaccinations covered by public health insurance from 2010 to 2022.
- The OCKO module of ISIN contains vaccinations correctly reported from 1 January 2023.

Where there are several vaccinations against the same disease, the most recent is displayed.

Tap the selected disease to display full vaccination details. If there are multiple doses, for example for Hepatitis A+B, a list of all doses is shown and each dose can be expanded to display its full details.

If a vaccination is missing or incorrect, first contact the healthcare provider who administered or recorded it. Patients cannot add or correct a record themselves. For an older vaccination, the provider may make a retrospective entry only if verified and complete information is available.

A vaccination displayed in EZKarta does not in itself replace an international vaccination certificate. If export of a certificate or record is available in the current version, always check the selected person, content and recipient before sharing it.



4.4.1.2 Preventive Care and Screening

After selecting 'Preventive Examinations', a screen displays the individual types of examination and the number of visits completed with the same doctor or within the same screening programme.

The types of examination shown depend on your sex and, where applicable, examinations already completed.

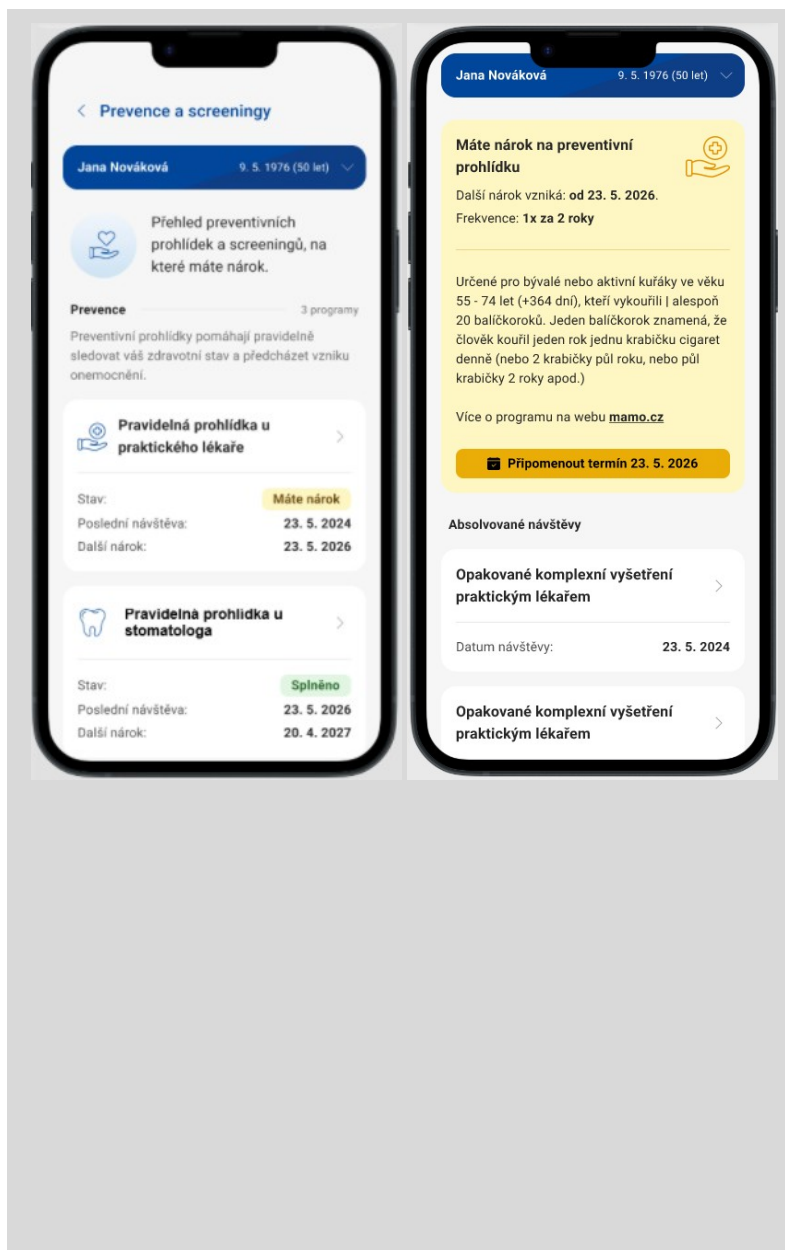
After tapping a type, such as Dentist, the full details of the most recent examination and a list of previous dates are displayed if you have multiple examinations. Tap a visit date to display the full details of the selected record.

Use the arrow in the upper-left corner of the application to return.

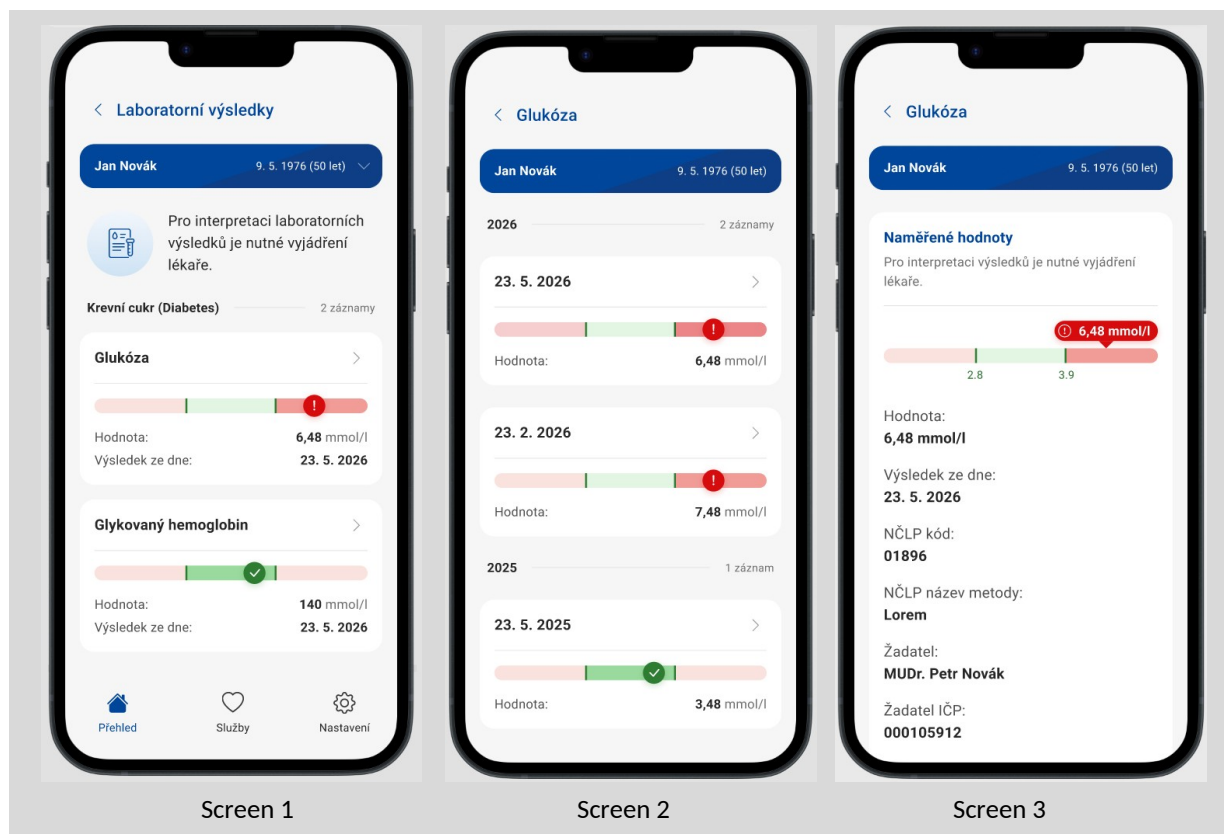
Information about completed screening tests is displayed in the same way.

Updates may not be immediate. Historical information may come from registers and reported care, while more recent information may be transferred directly by healthcare providers; depending on the source, there may be a delay of several weeks.

The date of the next examination is indicative only. It does not replace making an appointment or following a doctor's recommendation.



4.4.1.3 Laboratory Results



After selecting 'Laboratory Results', a list of panels grouping measurements of the same type is displayed. Each panel shows the latest measured values across all sample collections, including the result date. A graphical indicator shows whether the value is within or outside the reference range (Screen 1).

Tap a measurement, such as Glucose, to display the history of results for that measurement (Screen 2).

Tap a record to display its full details (Screen 3).

EZKarta displays only selected standardised laboratory results that have been correctly transferred to a supported system. A result not being displayed does not mean that the test was not performed.

Depending on the source, an update may take several weeks, approximately up to one month. Always discuss a value outside the reference range with a doctor; the application does not determine a diagnosis or treatment.

4.4.1.4 Medical Assessments

After selecting 'Medical Assessments', a list of records sorted by date of issue is displayed. The list shows:

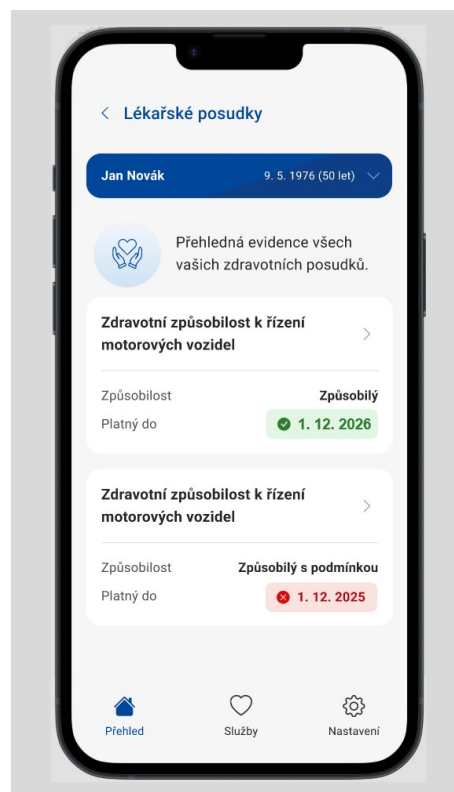
- **Name (type of assessment)**
- Fitness conclusion
- Valid until - entries shown in red are no longer valid

Tap the arrow to the left of the name to open the detailed view of the selected record.

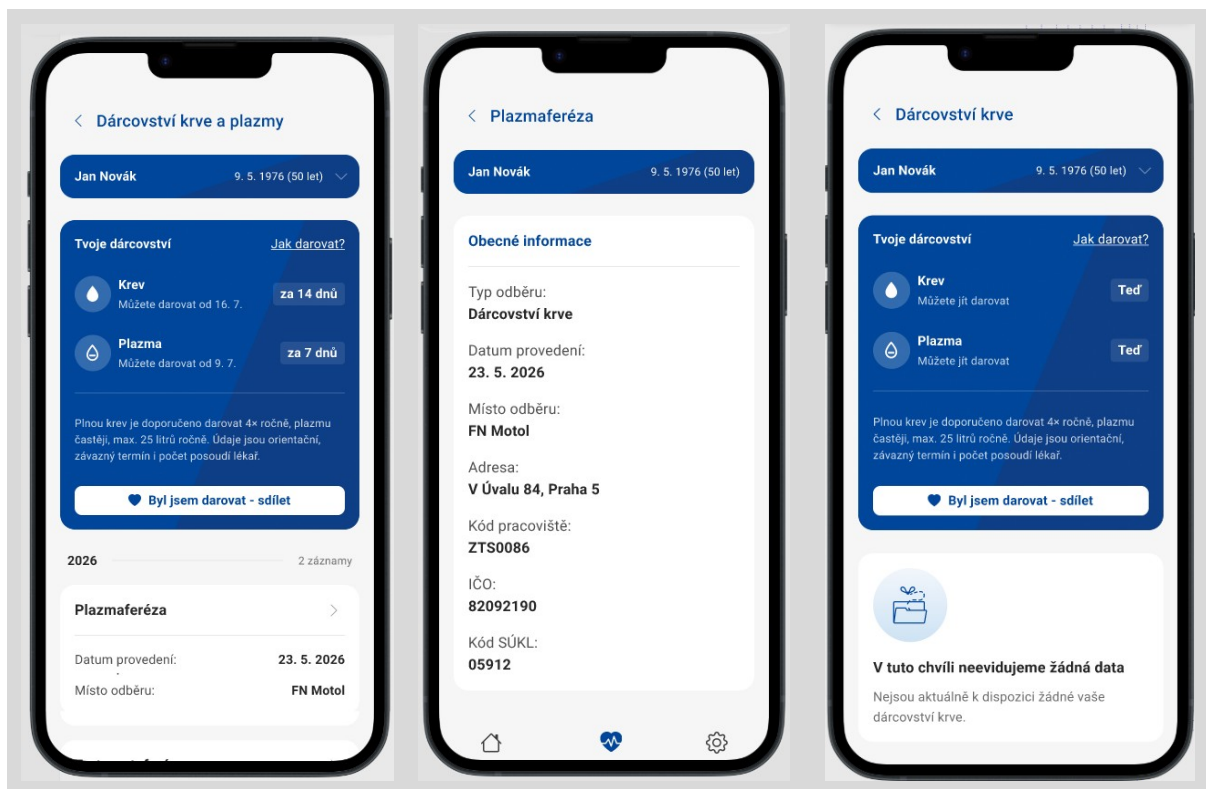
Return to Services using the arrow in the upper-left corner of the application or the 'Services' icon in the bottom bar.

From 1 January 2026, medical fitness assessments for driving motor vehicles must be issued electronically; further types may be added gradually.

If an assessment is incorrect, contact the issuing healthcare provider. An authorised provider will invalidate the incorrect document and issue a new one where necessary; EZKarta does not itself correct its legally binding content.



4.4.1.5 Blood and Plasma Donation



After selecting 'Blood and Plasma Donation', a list of years in which you donated blood or plasma at least once is displayed.

If you may be eligible to donate blood or plasma again, an information message and label are displayed.

Ted

Donation information may be displayed with a delay and only to the extent supported by the source system. Information about possible eligibility for another donation is indicative and does not replace an assessment of medical fitness by the collection facility. First check a missing donation with the collection facility.

4.4.2 Records and Documents

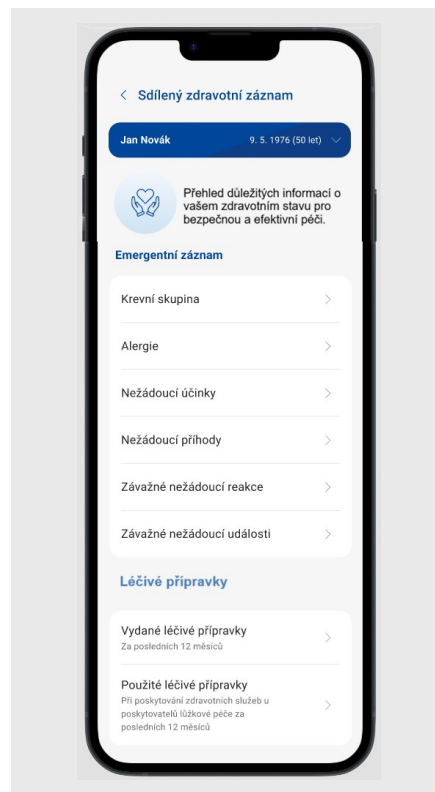
4.4.2.1 Shared Health Record (SHR)

After selecting 'Shared Health Record', the supported areas are displayed:

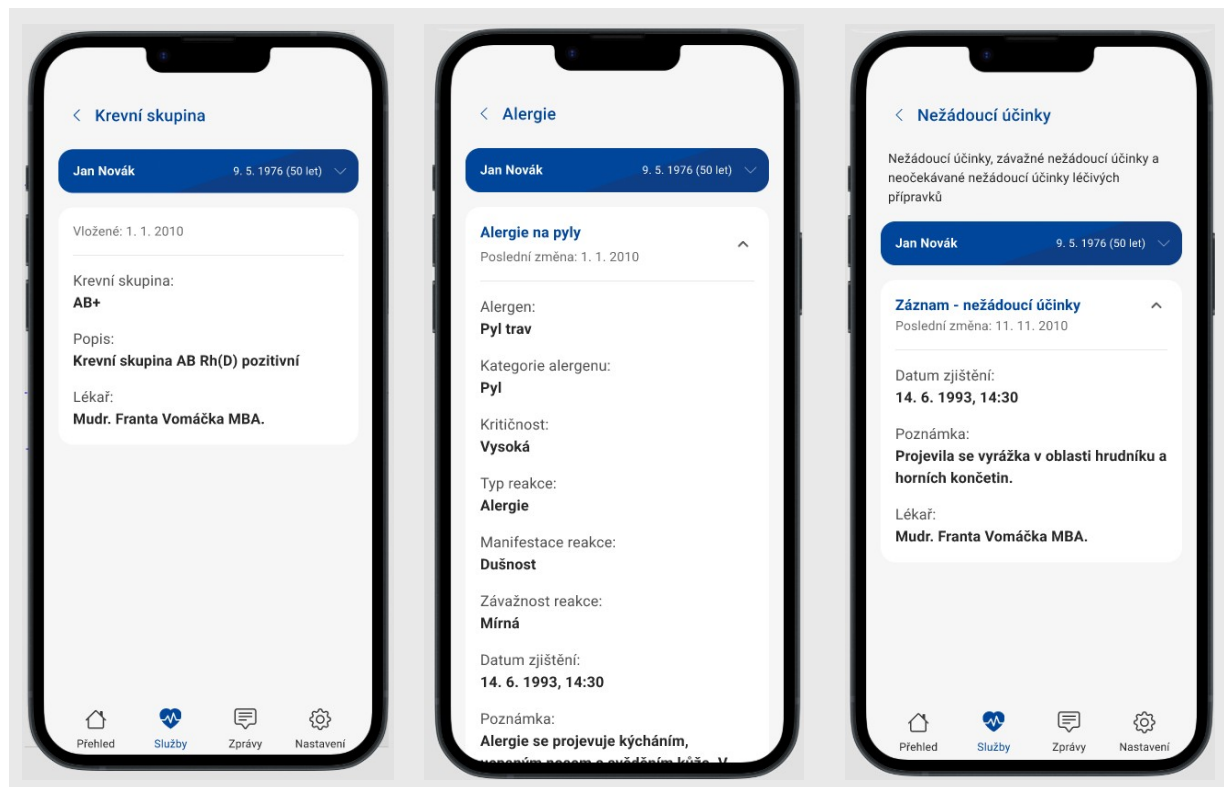
- Blood group
- Allergies
- Adverse reactions and adverse events
- Serious adverse reactions and events
- Dispensed medicinal products
- Medicinal products administered during inpatient care
- Preventive Care and Screening

For medicinal products, the SHR displays information for the preceding 12 months. This is the scope displayed by this service and is not necessarily the retention period of the original record in the source system.

Information is created or transferred by authorised healthcare providers and systems designated by law. An error must first be corrected in the source record.



Emergency Health Record



'Blood Group' displays the date on which the blood group was determined, its code and name, and the doctor who determined it.

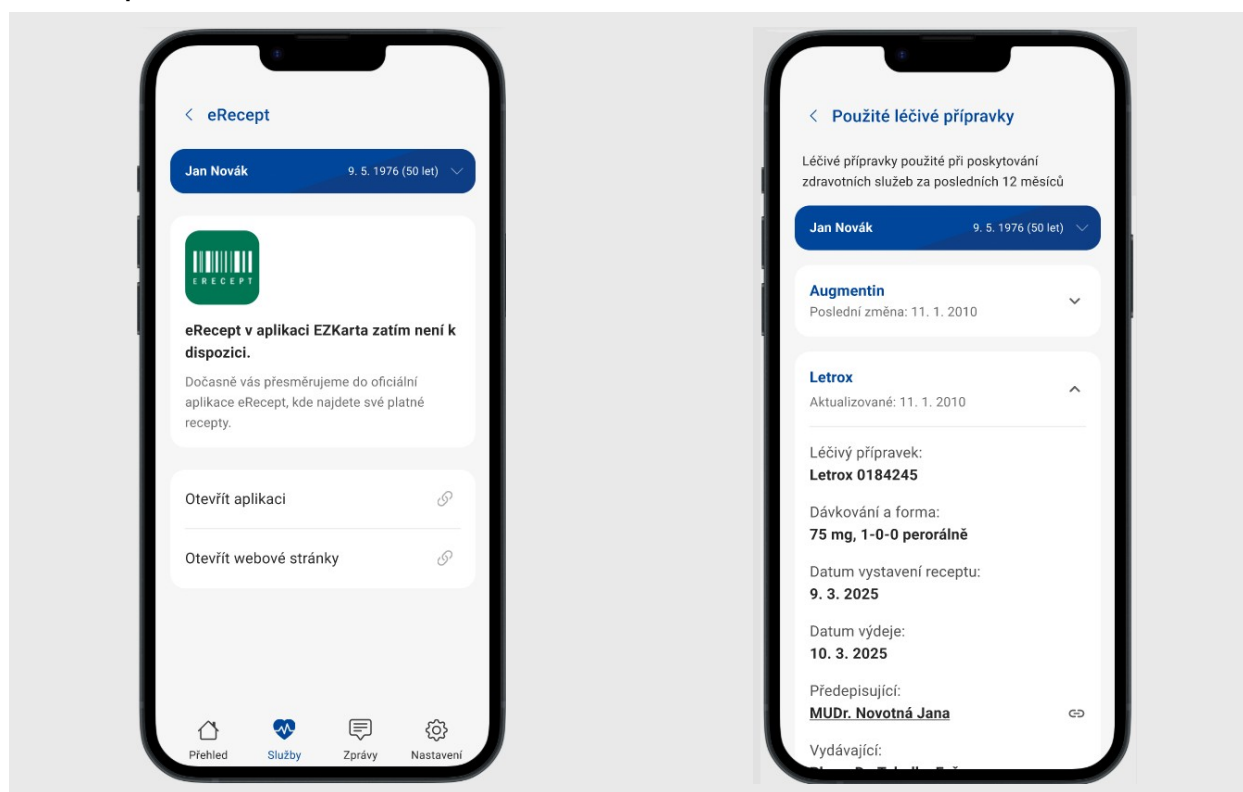
'Allergies' displays an expandable accordion list of your allergies. The list can be scrolled, and several records can be expanded at the same time.

The options

- **Adverse reactions**
- **Adverse events**
- **Serious adverse reactions**
- **Serious adverse events**

use the same display as Allergies and show a list of records for the relevant area.

Medicinal products



'Dispensed Medicinal Products' allows you to view medicinal products dispensed in the preceding 12 months through the linked ePrescription service or its web interface.

'Administered Medicinal Products' displays supported information about medicinal products administered during inpatient care in the preceding 12 months.

Preventive Care and Screening

The display is the same as access through 'Preventive Care and Screening' described in Section 4.4.1.2.

4.4.2.2 My Documents

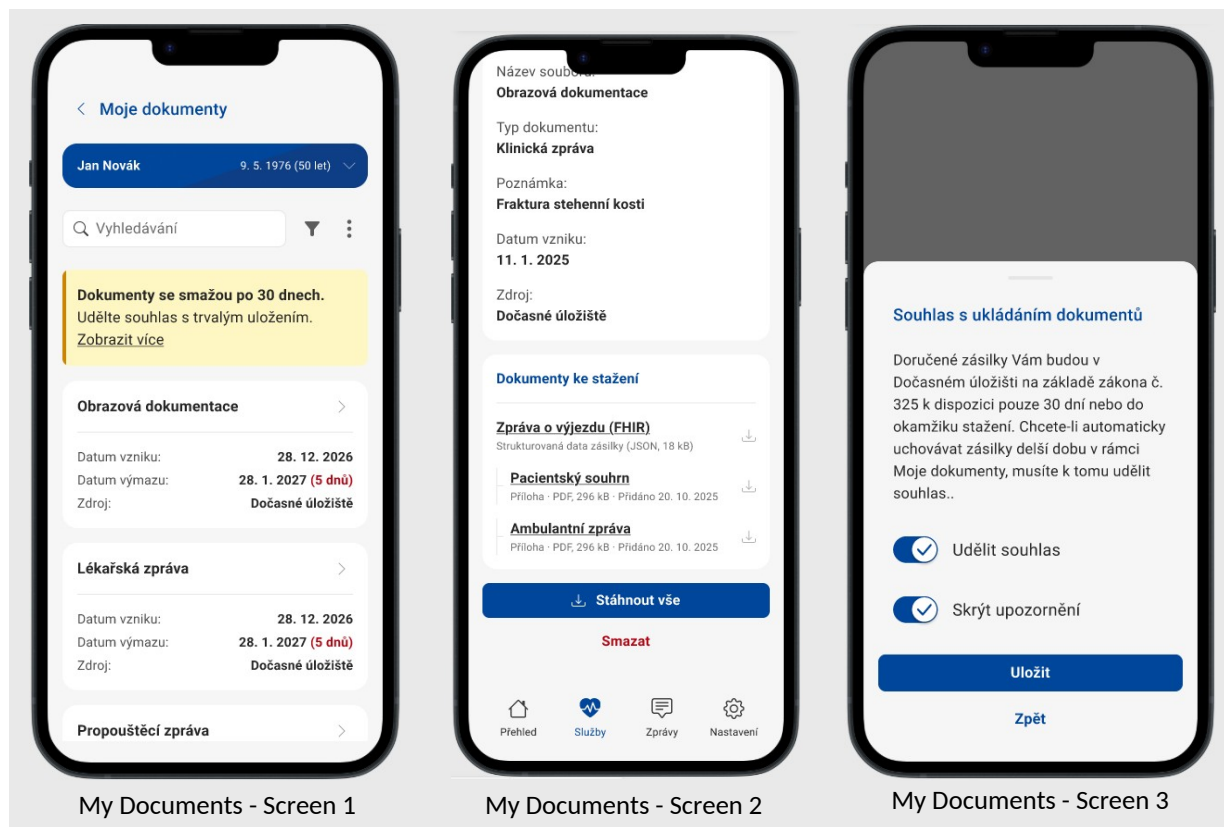
My Documents is used for longer-term storage of selected medical records or medical imaging documents relating to the currently selected person.

Depending on the available options, a stored document can be viewed, downloaded, have its description edited or be permanently deleted.

Documents in My Documents remain until they are deleted, the available capacity is exhausted or another legal ground for deletion arises. Deletion confirmed in the application is irreversible.

If you enable automatic storage of Health Record Deliveries, new supported deliveries will be stored in My Documents until the available capacity is exhausted or you withdraw your consent.

Withdrawing consent stops further deliveries from being stored. Documents stored previously remain available until you delete them or another legal ground for their deletion arises.



After selecting 'My Documents', a list of stored documents is displayed. Tap a name to open the document details.

Tap 'Show more' to open the screen where you can consent to document storage - Screen 3.

The document details show metadata and options for downloading, editing and deleting the document.

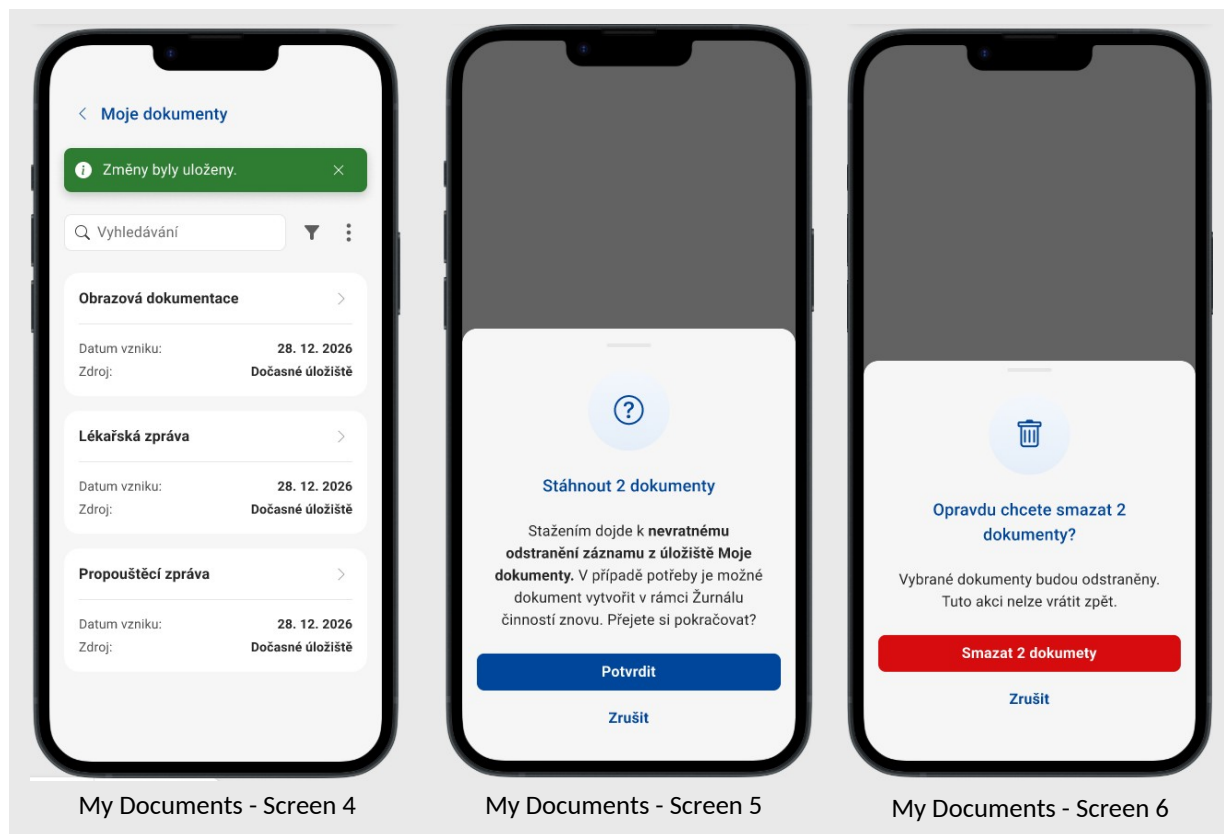
'Download all' opens the action confirmation on Screen 5.

'Delete' opens the confirmation on Screen 6.

The screen allows you to manage consent to storing Health Record Deliveries in My Documents and to hide or display the notification about the automatic delivery storage period - Screen 1.

After changing the value and tapping 'Save', you will be taken to Screen 4 to confirm the action.

'Back' returns you to the document list.



The screen displays confirmation of the action.

After documents have been selected for download, the application requires confirmation of the action.

Deleting a document is irreversible and requires confirmation. A copy exported earlier to a phone, email, cloud storage or another application is not deleted.

4.4.2.3 Health Record Deliveries

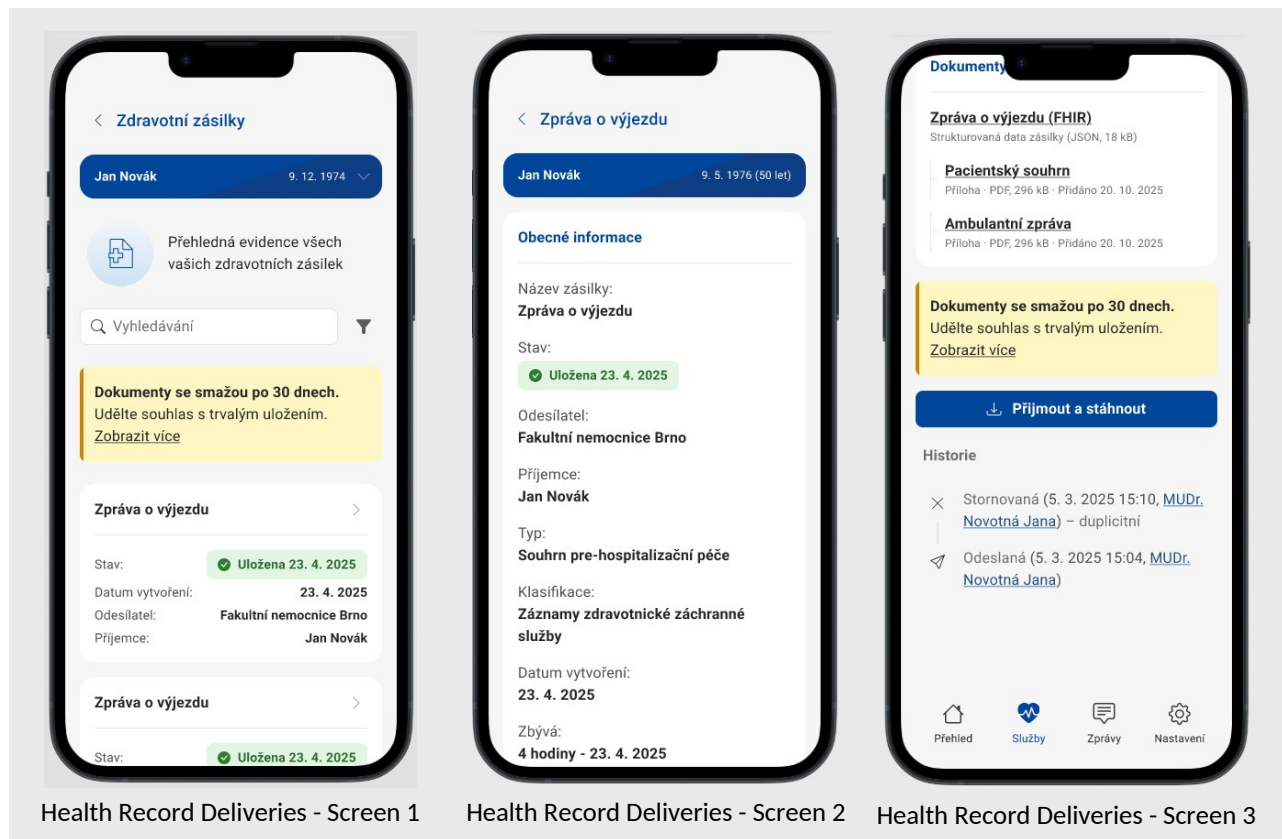
A Health Record Delivery is a medical record, or part thereof, transferred to a specific addressee through a health information exchange network.

EZKarta displays only deliveries intended for the currently selected person whose information the user is authorised to access.

A delivery remains in temporary storage until collected, for no longer than 30 days; it is then irreversibly deleted. This rule is based on Section 31 of Act No. 325/2021 Coll., as amended.

The content is determined by the sender. A package may contain a readable document, such as a PDF, and structured data, for example in FHIR format; it may be packaged as a ZIP file.

A delivery can be downloaded to the phone or, with consent, moved to My Documents. Protect sensitive information when printing or sharing, and always verify the recipient.



After selecting 'Health Record Deliveries', a list is displayed. Tap the title 'Emergency Response Report' to open the delivery details.

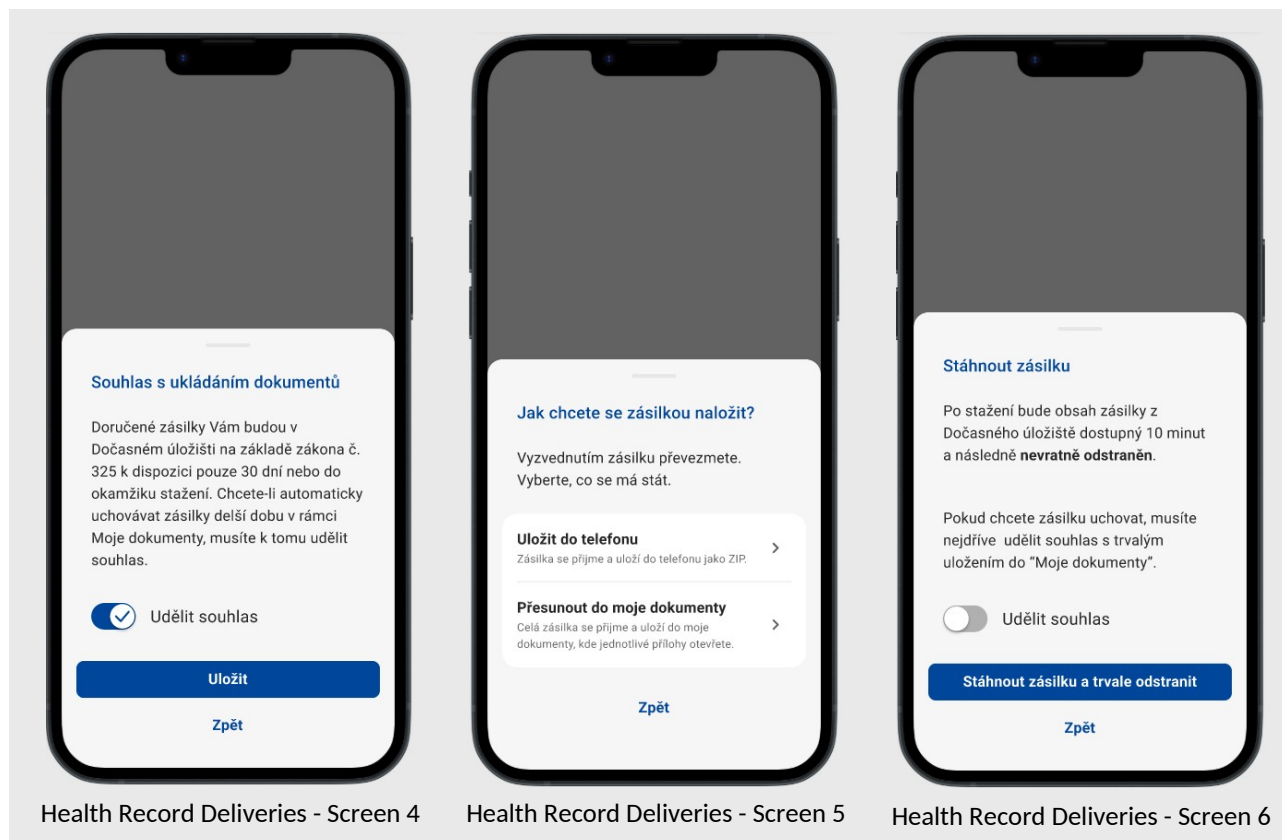
Tap 'Show more' to open the screen where you can consent to document storage - Screen 4.

Health Record Delivery details - Part 1.

Health Record Delivery details - Part 2.

Tap 'Show more' to go to Screen 4.

Tap 'Accept and download' to go to Screen 5.



In the next step of downloading the delivery documentation, you may consent to long-term storage of the document in My Documents; see the introduction to this chapter. Both 'Save' and 'Back' return you to the delivery details.

After tapping 'Accept and download' in the delivery details, you can select where the document will be stored.

'Save to phone':

- If you have not consented to delivery storage, you will be redirected to Screen 6.
- If you have given consent, Screen 7 is displayed.

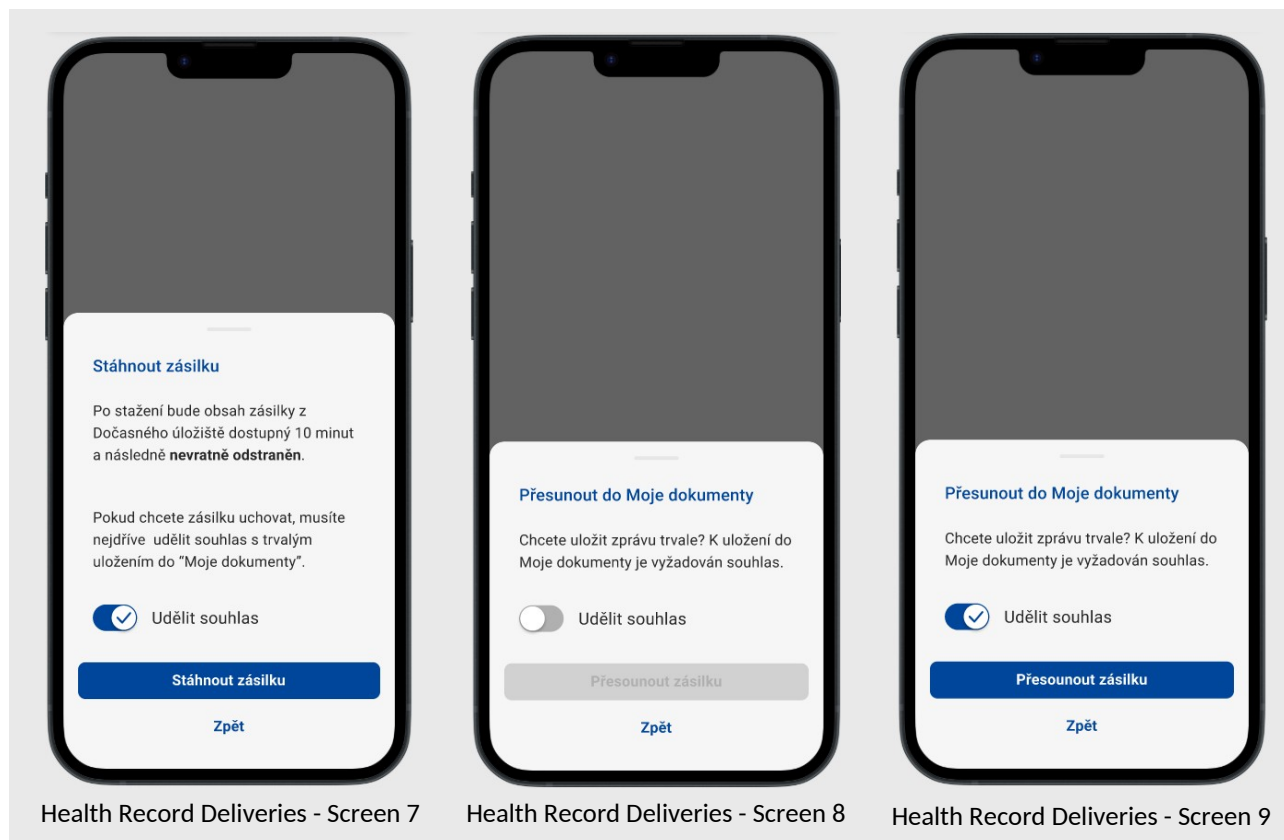
'Move to My Documents':

- If you have not consented to delivery storage, you will be redirected to Screen 8.
- If you have given consent, Screen 9 is displayed.

On this screen, you may consent to storing documents in My Documents.

If consent has not been given, the button includes information that the document will be deleted after download.

After consent has been given, the text changes; see Screen 7.



If you have given consent, a screen with the option to download the delivery is displayed.

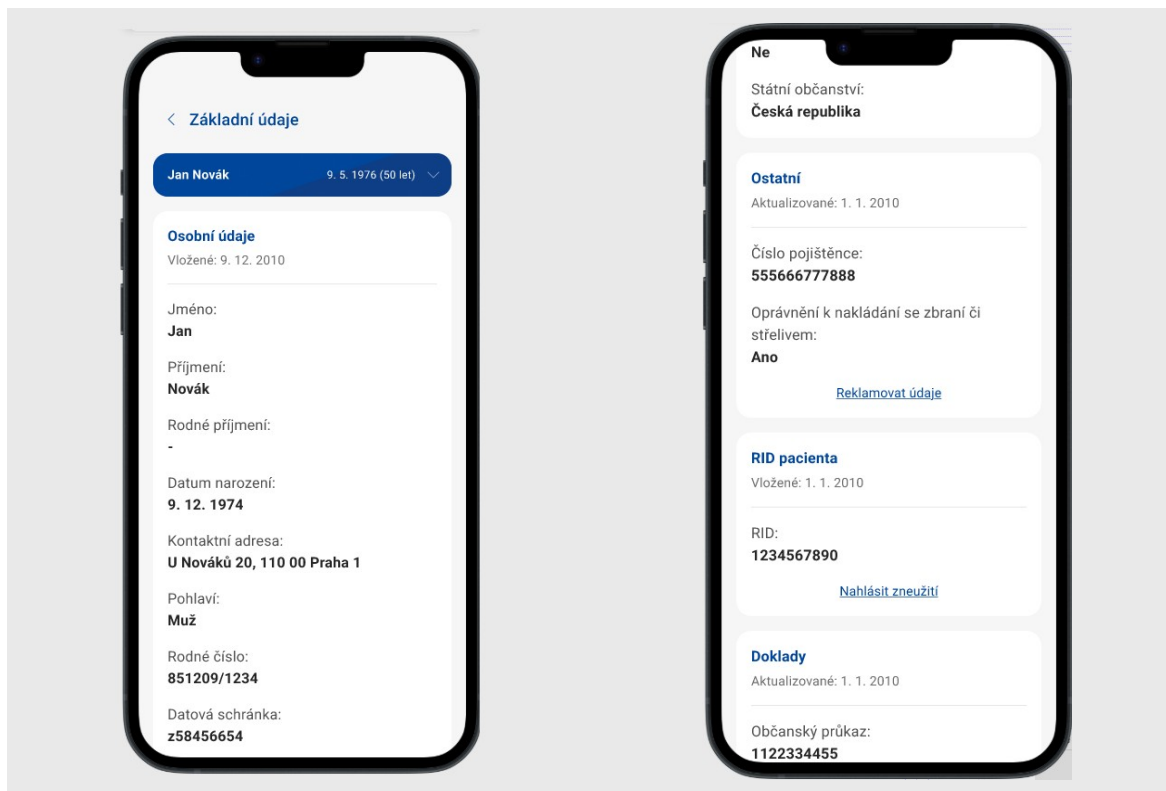
If consent is withdrawn, the button text changes; see Screen 7.

Moving a delivery document to My Documents requires your consent. Once consent has been given, the button is enabled; see Screen 9.

Moving a delivery document to My Documents requires your consent. If consent is withdrawn, the button is disabled; see Screen 8.

4.4.3 Patient Profile

4.4.3.1 Personal Details



< Základní údaje

Jan Novák 9. 5. 1976 (50 let)

Osobní údaje
Vložené: 9. 12. 2010

Jméno:
Jan

Příjmení:
Novák

Rodné příjmení:
-

Datum narození:
9. 12. 1974

Kontaktní adresa:
U Nováků 20, 110 00 Praha 1

Pohlaví:
Muž

Rodné číslo:
851209/1234

Datová schránka:
z58456654

Ne

Státní občanství:
Česká republika

Ostatní
Aktualizované: 1. 1. 2010

Číslo pojištění:
555666777888

Oprávnění k nakládání se zbraní či
střelivem:
Ano

[Reklamovat údaje](#)

RID pacienta
Vložené: 1. 1. 2010

RID:
1234567890

[Nahlásit zneužití](#)

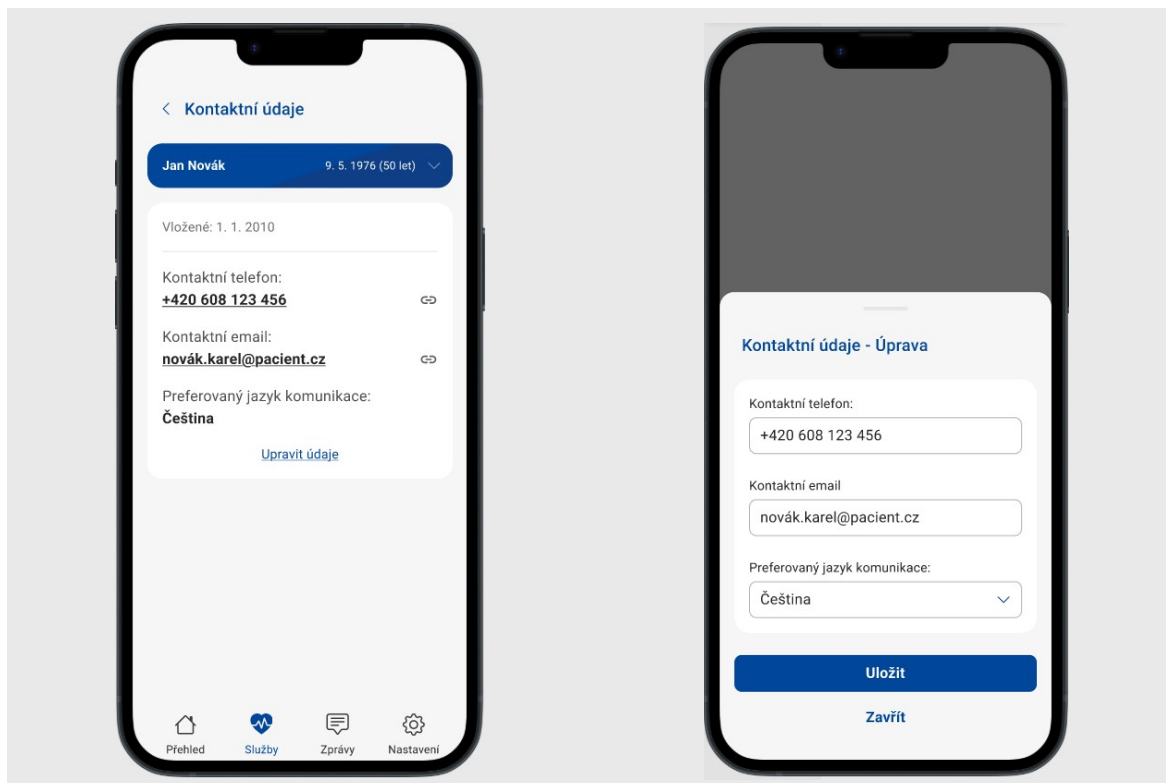
Doklady
Aktualizované: 1. 1. 2010

Občanský průkaz:
1122334455

'Personal Details' displays information about the selected person held in core and authoritative registers. If a name, date of birth or address is incorrect, compare the information with the Citizen Portal. If the error is already present in the source register, ask the competent authority to correct it.

If the source information is correct but EZKarta displays it differently, use the challenge link in the relevant section or contact support.

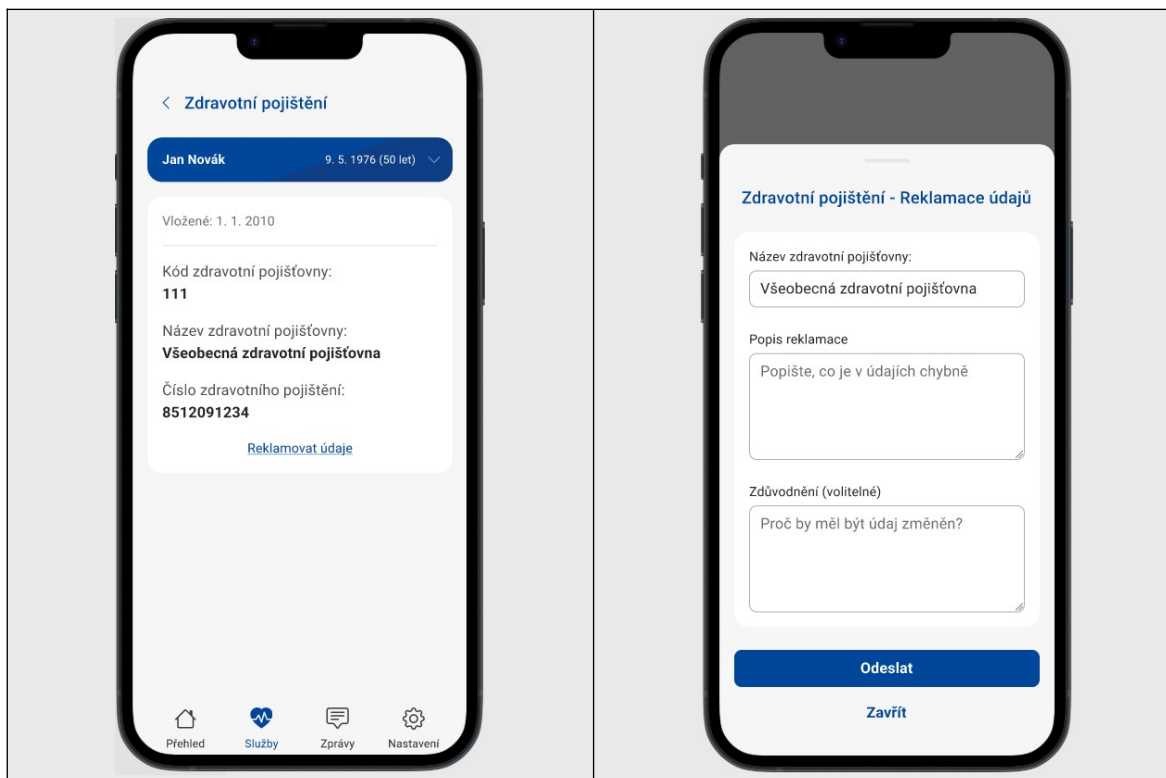
4.4.3.2 Contact Details



'Contact Details' displays the telephone number and email address held in the electronic healthcare system. The information can be changed by selecting 'Edit details'.

The change is stored in the relevant Czech Ministry of Health system and may not be reflected in the Citizen Portal or other government portals.

4.4.3.3 Health Insurance



Zdravotní pojištění

Jan Novák 9. 5. 1976 (50 let) ▾

Vložené: 1. 1. 2010

Kód zdravotní pojišťovny:
111

Název zdravotní pojišťovny:
Všeobecná zdravotní pojišťovna

Číslo zdravotního pojištění:
8512091234

[Reklamovat údaje](#)

Zdravotní pojištění - Reklamáce údajů

Název zdravotní pojišťovny:
Všeobecná zdravotní pojišťovna

Popis reklamace
Popište, co je v údajích chybné

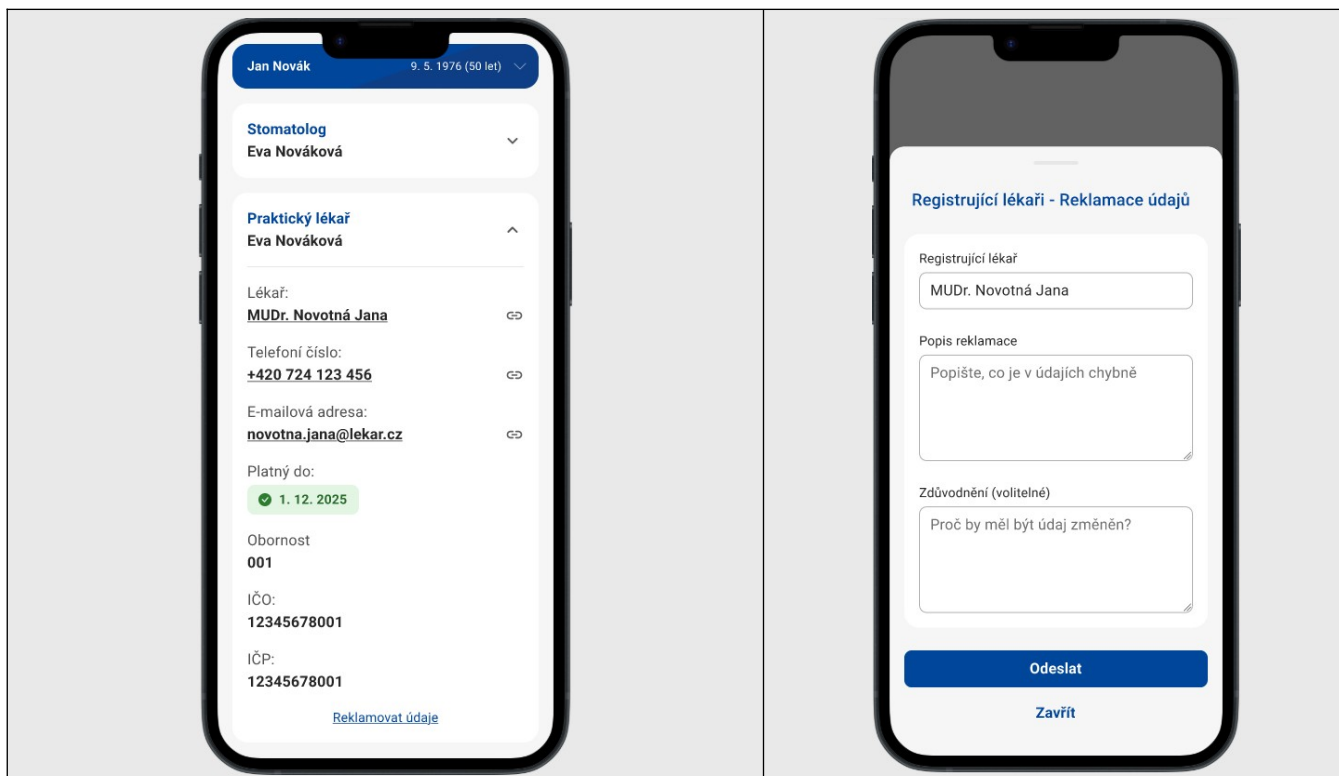
Zdůvodnění (volitelné)
Proč by měl být údaj změněn?

Odeslat

Zavřít

'Health Insurance' displays the health insurance company currently recorded. If the information is incorrect, first contact the health insurance company or use the challenge procedure offered in the application. Updates may not be immediate.

4.4.3.4 Registered Doctors



'Registered Doctors' displays the currently recorded registered healthcare providers. Check any discrepancy with the relevant provider or the entity that entered the information. If the source information is correct but the application displays it differently, contact support.

4.4.4 Medicines

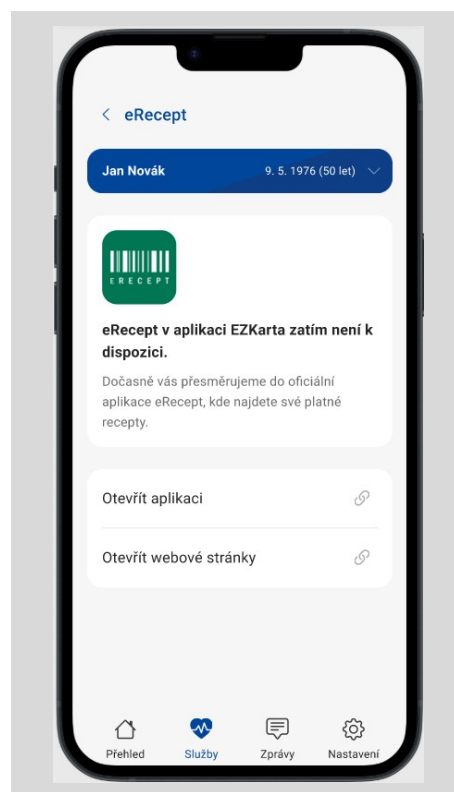
4.4.4.1 ePrescription

'ePrescription' checks whether the ePrescription application is installed on the device.

If the application is installed, it offers the 'Open application' option.

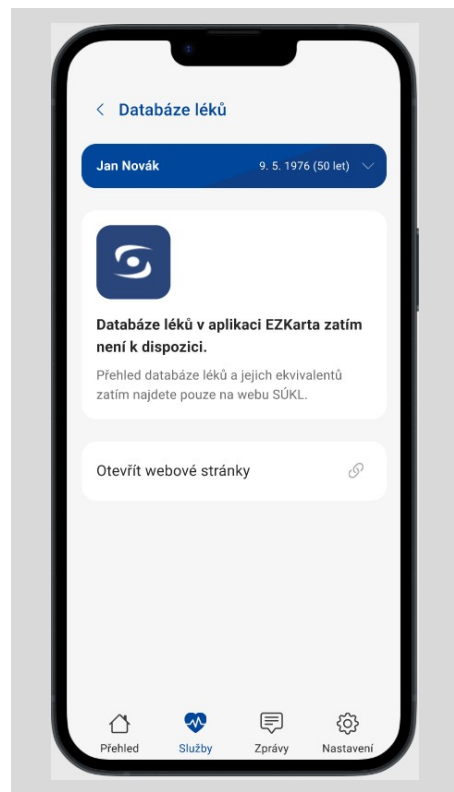
If the application is not installed, it offers a link to the official store for installation.

'Open website' redirects you to the ePrescription web interface. After an external service has been opened, further processing is governed by its rules.



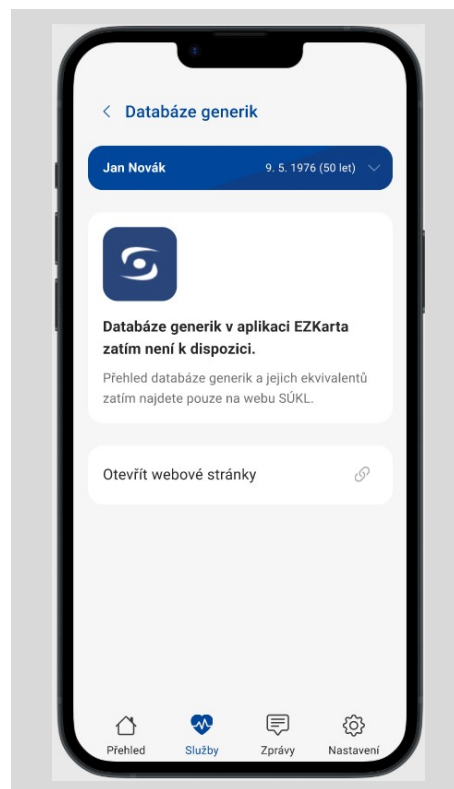
4.4.4.2 Medicines Database

'Medicines Database' opens the public database of the State Institute for Drug Control, where you can search for a medicinal product.



4.4.4.3 Generics Database

'Generics Database' is not implemented in this version of EZKarta. Its availability may change in a future version.



4.4.5 Other

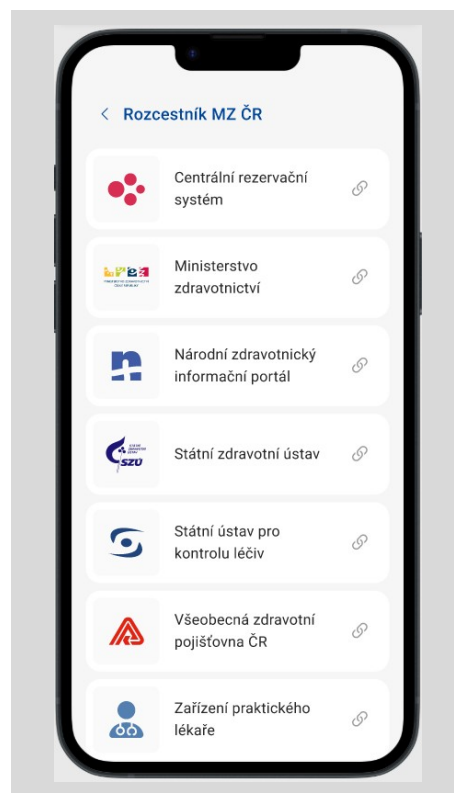
4.4.5.1 Czech Ministry of Health Links

'Czech Ministry of Health Links' displays a list of useful links to healthcare organisations.

The list also includes a link to your currently recorded health insurance company and general practitioner. If this information is not current, you can challenge it using EZKarta; see the following sections of this guide:

4.4.3.3 Health Insurance

4.4.3.4 Registered Doctors



5 Privacy, retention and deletion

Use of EZKarta is voluntary. Deactivating or uninstalling it has no effect on the provision of health services or on information that must be held in information systems established by law.

5.1 Where data is stored

Most health information is not stored only on the phone. After authorisation has been verified, EZKarta retrieves or displays it from source systems. The device may contain local data needed to operate the application and files that the user has knowingly downloaded or exported.

5.2 Retention periods

- Local EZKarta data on the phone is retained until the application is deactivated or uninstalled.
- A Health Record Delivery remains in temporary storage until collected, for no longer than 30 days.
- Documents in My Documents remain until they are deleted or another legal ground for their deletion arises.
- Under Act No. 325/2021 Coll., patient data in the Core Patient Register is retained for 50 years after the patient's death, data in the Permissions Register for 10 years after the person's death, and activity log records for 2 years.
- Under the current policy, technical telemetry, such as crash data and the application version, is retained for no longer than 180 days and must not contain a name, RID or health information.

5.3 Deletion, deactivation and export

Deactivation removes EZKarta data from the device and starts a new initialisation process. Uninstallation removes the application and its local data through the operating system. Neither action deletes information from medical records, ePrescription, national registers or the Permissions Register. An exported copy must be deleted separately from the destination storage.

5.4 User rights and contacts

The controller of personal data related to EZKarta is the Ministry of Health of the Czech Republic, Palackého náměstí 4, 128 01 Prague 2. The Data Protection Officer can be contacted at oia@mzcr.cz. Rights under the GDPR, including the rights of access and rectification, may be exercised to the extent provided by law; the right to erasure does not apply where legislation requires continued retention of the data.

6 Troubleshooting and support

6.1 Missing or incorrect health information

Check that the correct person is selected in the application and that you are using the current version of EZKarta. Check the last update date and verify the source information with the healthcare provider or other originator of the record.

If the source record is correct but EZKarta does not display it or displays it differently, contact support.

6.2 Connection problems

Check Wi-Fi or mobile data, disable any VPN and data restrictions, verify that automatic date and time are enabled, close and reopen the application, and install any update. Deactivate or reinstall the application only afterwards, as this removes the application's local data.

6.3 Forgotten PIN or a new phone

If the application cannot be unlocked using either the PIN or biometrics, reactivate it or uninstall and reinstall it, then sign in through Citizen Identity. If your phone is lost, use the manufacturer's remote locking or erasure functions and secure your authentication methods as necessary.

6.4 Contacting support

Contact EZKarta technical support by calling 1221 or emailing linka1221@mzcr.cz. State the phone model, operating system and application versions, the time when the issue occurred and the exact error message. Do not send your PIN, sign-in details, full birth number or unnecessary copies of medical records.

7 Conclusion

This guide explains the principles of using EZKarta, the available services and the correct procedure in the event of an error or discrepancy. It does not replace a professional interpretation of a health condition or a consultation with a doctor.

The guide will be updated as new versions of the application are released and services change. Current information and the Privacy Policy are available on the EZKarta page on the National Health Information Portal (NZIP): www.nzip.cz/ezkarta.